



WENTWORTH
SAFETY

CASE STUDIES.

Real-World Safety Solutions
That Deliver Results

NORTHERN GAS HEATING

Operational
Efficiency And CDM
Compliance



CLIENT OVERVIEW

Northern Gas Heating manages high-risk work, contractors and maintenance activities across multiple sites.



CONTEXT CHALLENGE

The company was dealing with complex contractor arrangements and a permit-to-work (PTW) system that had become cumbersome. Leadership needed confidence that CDM duties were being met while reducing friction for teams delivering critical work.

OUR APPROACH

We focused on tightening compliance while improving day-to-day operations:

01

Reviewed CDM arrangements to ensure clarity and proportionality.

02

Redesigned the PTW process to remove unnecessary complexity.

03

Strengthened contractor management controls and communication.

04

Tested new processes with operational teams to ensure they worked under real pressures.



The goal was to blend legal compliance with practical usability.

IMPACT



Improved onsite compliance during high-risk and maintenance activities.



Reduced administrative friction, freeing teams to focus on the work itself.



Clearer CDM arrangements and stronger assurance for leadership.

WHY IT MATTERS



This project shows how well-designed systems help people work safely and efficiently—without adding unnecessary paperwork.



THANK YOU!

Thank you for taking the time to review this case study. Each engagement delivered by Wentworth Safety is approached with discretion, clarity, and a focus on long-term compliance and governance. Our work is designed to support leadership teams in managing risk confidently and meeting regulatory expectations.